

The City Bridge Trust

Investing In Londoners: Application for a grant



About your organisation

Name of your organisation: Royal Trinity Hospice	
If your organisation is part of a larger organisation, what is its name?	
In which London Borough is your organisation based? Lambeth	
Contact person: Ms Siobhan Kelly O'Brien	Position: Fundraiser
Website: http://www.royaltrinityhospice.london	
Legal status of organisation: Registered Charity	Charity, Charitable Incorporated Company or company number: 1013945
When was your organisation established? 01/01/1891	

Grant Request

Under which of City Bridge Trust's programmes are you applying? Older Londoners
Which of the programme outcome(s) does your application aim to achieve? People living with Alzheimer's and other forms of dementia having a better quality of life Fewer older Londoners aged over 75 years with depression and more reporting improved well-being
Please describe the purpose of your funding request in one sentence. Trinity's Community Dementia service will improve the end-of-life-care experience for people living with dementia at home in Hammersmith and Fulham and Kensington and Chelsea.
When will the funding be required? 03/04/2017
How much funding are you requesting? Year 1: £35,387 Year 2: £35,354 Year 3: £36,341 Total: £107,082

Aims of your organisation:**Values**

- Excellence -- in all we do
- Compassion -- in all we are
- Inspire -- all those we meet
- Integrity -- in all actions
- Innovation -- so we move forward
- Leadership -- to set the standard

Vision

- To be the local hospice of choice for all those who need us and an example of excellence in end-of-life-care (EoLC)

Mission

- To provide expert and compassionate end-of-life-care, support, information and advice to patients and those close to them
- To provide education and information, working collaboratively with all health and social care providers, to ensure as many people as possible benefit from our expertise
- To improve communities' relationship with death and dying, allowing them to live every moment
- To challenge and overcome barriers to equity, diversity and inclusion in our services
- To be true to our values and a good employer

Main activities of your organisation:

Last year Trinity gave specialist care to more than 1,500 patients with life-limiting illnesses through our services, which include:

- Inpatient care - supporting over 360 people* annually with symptom control, rehabilitation and EoLC at our award-winning base in Clapham.
- Care at home - our community nurses provide practical and emotional support to patients to achieve the best possible quality of life wherever they call home. Last year our nurses cared for over 1,100 people at home.
- Outpatient services - we provide patient and family support and emotional care to improve the wellbeing of our patients through a range of services including physiotherapy, complementary therapies, emotional and practical support and welfare benefits advice. Last year over 310 patients accessed services in our Outpatient Centre.

All our specialist services are intended to improve quality of life and help our patients to make the choices that are right for them.

*patients may be counted more than once if they access separate services.

Number of staff

Full-time:	Part-time:	Management committee members:	Active volunteers:
116	50	11	450

Property occupied by your organisation

Is the main property owned, leased or rented by your organisation?	If leased/rented, how long is the outstanding agreement?
Owned	

Summary of grant request

Need

National studies indicate people with dementia face health inequalities: they are less likely to access palliative care, more likely to die in hospital and are less likely to have their pain identified and managed, which can result in unnecessary suffering for both the patient and their family. For one of the biggest global public health challenges facing our generation there is limited appropriate, tailored and meaningful care available to patients and their carers.

Service delivery

Trinity's Community Dementia Service (CDS) will address the lack of specialist end of life dementia care; delivering skilled, compassionate care to improve the wellbeing of patients with dementia, and their carers, living at home or in a care home in Hammersmith and Fulham (H&F) and Kensington and Chelsea (K&C).

An experienced Clinical Nurse Specialist (1WTE) will be employed to deliver the project, managed by the Head of Community Services, a Clinical Nurse Specialist with over 17 years' experience and an MSc in Specialist Palliative Care.

The nurse will deliver:

-Care and coordination

Ensuring patients' EoLC needs (physical, behavioural, psychological, social and spiritual) are appropriately assessed and monitored, specialist end of life dementia care for people at home is particularly beneficial to older patients as they tend to have a multiplicity of medical and psychological needs. Also ensuring that an Advanced Care Plan is in place if possible, the right medication and packages of care are being received, and different agencies involved in care are communicating effectively.

-Advice and support

Referring patients and carers to other members of Trinity's multi-disciplinary team and signposting to other agencies for additional tailored support. Providing advice to carers on how to cope with and react to changes in behaviour and health.

-Education and training

For other health and social care providers to enable them to provide better support and care to people with dementia in the community (e.g. having difficult conversations, identifying when someone is deteriorating).

Aims

- Patients with dementia display improved wellbeing
- Carers of patients with dementia report improved wellbeing
- Carers of patients with dementia report improved ability to care for patient with dementia
- Health and social care professionals' better able to support patients with dementia at the end of life through improved skills and knowledge

Why Trinity?

Trinity is the only EoLC provider for a population of 750,000 Londoners and is already providing a successful CDS in Wandsworth and K&C. There is no dedicated service in H&F and insufficient resources to provide a permanent service in K&C, expanding the service to meet the demand and reduce the inequalities in the provision of specialist dementia care would allow us to build on economies of scale.

Supporting patients with dementia at the end of life requires specialist skills and knowledge. Our Community Nursing Team, particularly our two Dementia Nurse Specialists, are well equipped to provide support and further education to a Dementia Nurse Specialist. Trinity's CDS is growing in awareness and our team already work with community health and social care agencies who are aware of all our services, allowing for simplicity in service provision and referrals.

The service meets the Trust's Good Practice principles:

- Trinity's Patient Involvement Group is composed of patients with first-hand experience of using Trinity's services - recommendations are reported to the Clinical Governance Committee for discussion and implementation.

- Providing the service for people of all backgrounds and continuing to work with and consult agencies supporting hard to reach groups, including Trinity's LGBT Friends and Midaye.
- Trinity was awarded Investing in Volunteers in recognition of our commitment to volunteers and effective volunteer management.
- Ensuring teams are committed to the organisation's aim of reducing Trinity's carbon footprint.

If you need any planning or other statutory consents for the project to proceed, what stage have the applications reached?

Do you have a Vulnerable Adults policy? **Yes**

What Quality Marks does your organisation currently hold?

Investing in Volunteers

London Living Wage

Stonewall Diversity Champion

2014 Care Quality Commission report - outstanding for 'caring' and good overall

Outputs and outcomes

What are the main activities or outputs you want to deliver? Please include no more than 5. By activities or outputs we mean the services, products or facilities you plan to deliver. If you plan to deliver work over more than one year you should include activities over the full grant period requested. Try to be specific.

To provide a Community Dementia Service for patients with dementia living wherever they call home in Hammersmith and Fulham and Kensington and Chelsea, supporting 210 patients over three years.

To deliver support to the unpaid carers, usually friends and family, of people with dementia, supporting 150 carers over three years.

To provide guidance to other health and social care professionals caring for people with dementia, providing guidance to 210 health and social care professionals over three years.

What main differences or outcomes do you hope the activities you have described above will achieve? Please include no more than 5. By differences or outcomes we mean the changes, benefits, learning or other effects that result from the work your project would deliver. These might be for individuals, families, communities or the environment.

Patients with progressive, life-limiting illness display improved wellbeing. This will be assessed using a carer assessment tool, as patients do not have the capacity to self-assess due to their advanced dementia.

Carers of patients with progressive life-limiting illnesses report improved wellbeing via a carer assessment tool.

Carers of patients with progressive life-limiting illnesses report improved ability to care for patients with dementia via a carer assessment tool.

Professionals report feeling better able to support patients with dementia in the community via a professional questionnaire.

Reduced inequality in the postcode lottery of service provision which currently exists across the area which Trinity serves.

Do you plan to continue the activity beyond the period for which you are requesting funding? If so, how do you intend to sustain it? If not, what is your exit strategy?

Royal Trinity Hospice is fully committed to sustaining this vital service. Trinity would monitor and apply for relevant grant opportunities from both statutory funders and a range of Charitable Trusts. Trinity would also engage our existing donors and prioritise the project in community fundraising initiatives.

Who will benefit?

About your beneficiaries

How many people will benefit directly from the grant per year?

70

In which Greater London borough(s) or areas of London will your beneficiaries live?

Hammersmith & Fulham (50%)

Kensington & Chelsea (50%)

What age group(s) will benefit?

45-64

65-74

75 and over

What gender will beneficiaries be?

All

What will the ethnic grouping(s) of the beneficiaries be?

A range of ethnic groups

If Other ethnic group, please give details:

What proportion of the beneficiaries will be disabled people?

91-100%

Funding required for the project

What is the total cost of the proposed activity/project?

Expenditure heading	Year 1	Year 2	Year 3	Total
Staffing	57,563	59,132	60,877	177,572
Staffing - other	1,553	1,161	1,161	3,875
Marketing and promotion	550	200	200	950
Equipment and Supplies	440	0	0	440
IT	430	430	430	1,290
Overheads	7,264	7,311	7,520	22,095
	0	0	0	0
	0	0	0	0
Inflation	0	682	702	1,384
TOTAL:	67,800	68,916	70,890	207,606

What income has already been raised?

Source	Year 1	Year 2	Year 3	Total
	0	0	0	0
TOTAL:	0	0	0	0

What other funders are currently considering the proposal?

Source	Year 1	Year 2	Year 3	Total
David and Ruth Lewis Charitable Trust	0	0	0	10,000
The River Farm Foundation	0	0	0	10,000
The Ninze Charitable Trust	0	0	0	5,000
The Monday Charitable Trust	0	0	0	15,000
TOTAL:	0	0	0	58,000

How much is requested from the Trust?

Expenditure heading	Year 1	Year 2	Year 3	Total
Staffing	28,782	29,566	30,439	88,787
Staffing - other	1,553	1,161	1,161	3,875
Marketing and promotion	550	200	200	950
Equipment and supplies	440	0	0	440
IT	430	430	430	1,290
Overheads	3,632	3,656	3,760	11,048
	0	0	0	0
	0	0	0	0
Inflation	0	341	351	692
TOTAL:	35,387	35,354	36,341	107,082

Finance details

Please complete using your most recent audited or independently examined accounts.

Financial year ended:	Month: March	Year: 2016
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Income received from:	£
Voluntary income	4,890,878
Activities for generating funds	4,067,645
Investment income	57,093
Income from charitable activities	3,657,354
Other sources	0
Total Income:	12,672,970

Expenditure:	£
Charitable activities	8,738,594
Governance costs	31,405
Cost of generating funds	3,632,749
Other	0
Total Expenditure:	12,402,748
Net (deficit)/surplus:	270,222
Other Recognised Gains/(Losses):	5,167,553
Net Movement in Funds:	5,437,775

Asset position at year end	£
Fixed assets	10,311,641
Investments	10,333,213
Net current assets	2,015,325
Long-term liabilities	0
*Total Assets (A):	22,660,179

Reserves at year end	£
Endowment funds	288,486
Restricted funds	374,652
Unrestricted funds	21,997,041
*Total Reserves (B):	22,660,179

*** Please note that total Assets (A) and Total Reserves (B) should be the same.**

Statutory funding

For your most recent financial year, what % of your income was from statutory sources?
28.86%

Organisational changes

Describe any significant changes to your structure, financial position or core activities since the date of your most recent accounts:

Previous funding received

Please list the funding received by your organisation from the following statutory sources during the last THREE years.

	2012 £	2013 £	2014 £
City of London (except City Bridge Trust)	0	0	0
London Local Authorities	0	0	0
London Councils	0	0	0
Health Authorities	3,019,835	3,009,304	3,532,589
Central Government departments	0	0	0
Other statutory bodies	0	0	0

Previous grants received

Please list the grants received by your organisation from charitable trusts and foundations (other than City Bridge Trust) during the last THREE years. List source, years and annual amounts. Please include the 5 largest only.

Name of Funder	2012 £	2013 £	2014 £
The Elizabeth Clark Charitable Trust	0	200,000	0
Derek Butler Trust	0	0	40,000
Anonymous Trust	0	100,000	100,000
The Tom and Sheila Springer Charity	39,043	39,043	39,043
Anonymous Trust	50,000	50,000	50,000

Declaration

I confirm that, to the best of my knowledge, all the information I have provided in this application form is correct. I fully understand that City Bridge Trust has zero tolerance towards fraud and will seek to prosecute and recover funds in every instance.

Please confirm: Yes Full Name: **Samantha Lund**

Role within **Medical Director**
Organisation: